

**AMENDMENT TRANSMITTAL LETTER**Docket No.
414028/09900890Application No.
09/309,274Filing Date
May 11, 1999Examiner
J. PhanArt Unit
2645

Applicant(s): Alexander I. McAllister

Invention: VOICE RESPONSE APPARATUS AND METHOD OF PROVIDING AUTOMATED VOICE
RESPONSES WITH SILENT PROMPTING**RECEIVED**

DEC 27 2002

Technology Center 2600

TO THE COMMISSIONER FOR PATENTS

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	Claims Remaining After Amendment	Highest Number Previously Paid	Number Extra Claims Present	Rate	
Total Claims	62	- 57 =	5	x 18.00	90.00
Independent Claims	7	- 7 =		x	0.00
Multiple Dependent Claims (check if applicable)					<input type="checkbox"/>
Other fee (please specify):					90.00

TOTAL ADDITIONAL FEE FOR THIS AMENDMENT: Large Entity Small Entity No additional fee is required for this amendment. Please charge Deposit Account No. _____ in the amount of \$ _____.
A duplicate copy of this sheet is enclosed. A check in the amount of \$ 90.00 to cover the filing fee is enclosed. Payment by credit card. Form PTO-2038 is attached. The Commissioner is hereby authorized to charge and credit Deposit Account No. 06-2375
as described below. A duplicate copy of this sheet is enclosed. Credit any overpayment. Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17.
Michael J. Strauss
Attorney Reg. No. 32,443

Dated: December 23, 2002

FULBRIGHT & JAWORSKI L.L.P.
Market Square
801 Pennsylvania Avenue, N.W.
Washington, DC 20004-2615
(202) 662-4776



Docket No.: 414.028/09900890
(PATENT)

7/7
12/31/02
NB

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Alexander I. McALLISTER

Application No.: 09/309,274

Group Art Unit: 2645

Filed: May 11, 1999

Examiner: Joseph T. PHAN

For: VOICE RESPONSE APPARATUS AND
METHOD OF PROVIDING AUTOMATED
VOICE RESPONSES WITH SILENT
PROMPTING

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AMENDMENT

Commissioner for Patents
Washington, DC 20231

Dear Sir:

In response to the Office Action dated October 3, 2002, please amend the above-identified U.S. patent application as follows:

Please amend the claims as follows:

1. (Amended) A method of providing voice responses to commands comprising the steps of:
receiving a spoken identifier; *said call-in*
attempting recognition of said spoken identifier to identify a subscriber; *Abn = 763 981 1156*
selecting a first processing option in connection with said subscriber;
providing a voice message indicative of said first processing option;
providing a silent delay period of a predetermined duration immediately subsequent to a
completion of said step of providing a voice message, and selectively (i) initiating alternate
processing in connection with said subscriber in response to a receipt of, and consistent with, a
second command input during said silent delay period, and (ii) initiating said first processing